



March 27, 2020

Dear valued customers and partners,

I would like to share some important updates with you to keep you informed as it relates to Covid-19 and the MultiTech business operations.

Our employees' health and safety is a top priority. During the past few weeks we have prepared the company and taken actions to secure a safe and healthy work environment. Our manufacturing facility is fully operational, with modifications in place to support recommended social distancing and expanded cleaning and hygiene measures. All other functions are on-line and accessible. Our IT systems are robust and delivering a work-from-home experience that is similar to being in the office. This ensures we maintain a level of service you have come to rely on from MultiTech.

The US Government recognizes the need to ensure the ongoing operations of manufacturers and supply chains that support critical industries and classify these businesses as Essential. We and many of you provide solutions to critical industries such as health care, transportation, and utilities. MultiTech is classified as an Essential Business and will remain fully operational and continue to provide products and services to your business.

We are in regular contact with our suppliers around the world and the MultiTech supply chain outlook remains positive. We expect to continue to meet your delivery schedules and maintain lead times. My ask from you is that you provide us with forecasts and continue to place orders in a timely manner.

Stay well,

Stefan Lindvall  
CEO