

Device Management and Application Store

DeviceHQ[®]

MultiTech DeviceHQ[®] is a tool-set for managing DeviceHQ-ready MultiTech devices. It enables remote device management to provide the peace of mind that comes from knowing the health and status of IoT devices anytime, anywhere. It includes an application marketplace allowing users to browse applications or build their own, and then easily deploy and customize them to remote devices. The standard service is included with select MultiTech devices.

For enterprise deployments subject to strict IT and data sovereignty policies, customers can upgrade DeviceHQ for an on-premise or private deployment to isolate device data in your own data center, while still providing secure remote deployment, monitoring and control.

KEY BENEFITS

- Reduce cost and complexity of solution life cycle management
- Enable edge intelligence and resiliency
- Build and manage your own applications at scale
- Manage the health of deployed assets - reduce truck rolls
- Process events at the point of incident, not at a central server
- Increase efficiency of data channel
- Schedule bulk updates
- Change remote device configurations on the fly

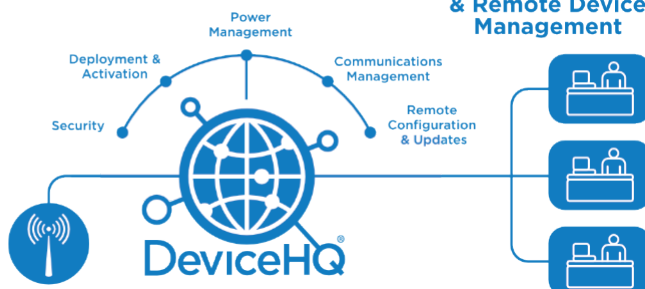
BUILD YOUR OWN APPLICATION AND LEVERAGE INDUSTRY EXPERTISE

- Deploy Apps to the edge
- Keep your work private, or share it with other users
- Reduces cost of developing and managing custom solutions

Multiple Remote Devices



Application Store & Remote Device Management



For developers looking to leverage edge intelligence, MultiTech offers open Linux and Docker-enabled mPower™ Conduit® gateways. Couple this with the application deployment function from DeviceHQ and edge platform intelligence can be enabled with ease.

DEVICEHQ® OFFERING

	Standard	Premium
Set-up Fee	Yes	Yes
SaaS Region Selection	No	Yes
On-Premise	No	Available
Shared Database	Yes	No
Shared Compute Resources	Yes	No
Sub-Organizations	No	Available
API	Yes - Limited	Yes
Per Device License	Yes	Yes
Support	On-line support portal	Priority support
Software Upgrades	Automatically applied	Negotiated date

SERVICE SPECIFICATIONS

Standard

- Web service provided by MultiTech running in AWS
- MultiTech managed service
- MultiTech managed upgrades
- Per device license
- Auto Scalable Shared Platform resources
- Shared data base
- Shared compute platform
- Limited downloadable gateway firmware upgrades

Premium

- Web service provided by MultiTech running in any available AWS location
- Optional delivery as virtual image and customer platform installation
- Unlimited device definitions. Per device license
- MultiTech managed service
- Platform level training
- MultiTech managed upgrades
- Negotiated maintenance upgrades
- Private database and platform
- Extra organizational options
- Priority support
- Enterprise upgrade option

ORDERING INFORMATION

DeviceHQ Installation Service & Tokens (Converts to Licenses)

Service Code	Description
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One-off Installation Options - Service Tokens

MTDHQ-IPR	Installation service including training for a Premium organization in a private instance.
MTDHQ-IOC	Installation service including training for delivery of an DeviceHQ image.

Yearly Requirements - MultiTech Supplied and Managed Platforms

MTDHQ-SMR	Yearly organization Token per Standard Organization in a Shared DeviceHQ service. Applied after complimentary period.
MTDHQ-PPR	Yearly organization Token per Premium Organization in a Private DeviceHQ service.
MTDHQ-POC	Yearly organization Token per Organization in a Private DeviceHQ supplied image.

Yearly Requirements - Devices

MTDHQ-GW	Yearly Device Token for use with MultiTech Devices.
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Complimentary Products

MultiTech Conduit Gateways - <https://www.multitech.com/products/gateways-routers-modems>

MultiTech MultiConnect rCell 100 Series Routers- <https://www.multitech.com/brands/multiconnect-rcell-100-series>

MultiTech LENS - <https://www.multitech.com/brands/lens>

Produced in the U.S. of U.S. and non-U.S. components. Features and specifications are subject to change without notice.

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