



John Q. Sample
Mail Cell: REP
1234 Main Street
Anytown, US 12345-6789

Important information from Verizon Wireless

Dear John Q. Sample,

November 15, 2017

As a valued customer, you were recently notified of upcoming network changes that may impact your devices that do not support 4G LTE technology.

Verizon is committed to providing you with the best wireless experience possible, and we're sending this notice because you have M2M/IoT devices using the CDMA network.

On December 31, 2019, Verizon plans to retire its CDMA network (1x/EVDO, 2G/3G), and we will stop activating new devices on CDMA after June 30, 2018. But we will continue supporting the following account services through July 1, 2019: Device ID Change, MDN Change, Price Plan Change, Suspend and Resume, and Reactivate MDN.

Now's the time to start moving your solutions to our 4G LTE network. And we have the experts and experience to help you manage this important technology upgrade with the least impact to your business.

There are multiple 4G LTE options to choose from, including new Category-1 and Category-M1 choices. These industry-leading, cost-competitive, advanced technologies enable the development of next-generation solutions on the 4G LTE network.

To upgrade your M2M/IoT devices, please contact me for assistance, or visit <http://www.verizonenterprise.com/iot-device-support> for more information regarding these changes.

Sincerely,

John Q. Sample
Verizon Wireless
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