

OUI Managed Services

Specialized Installations for FaxFinder, MultiVOIP GSM and CallFinder GSM

OUI Managed Services Inc is a wholly owned subsidiary of ScanSource, Inc who provides value-add support services direct through Catalyst Telecom. Today, Multi-Tech Systems and Catalyst share common business interests by promoting the Multi-Tech Systems product line through its channels.

OUI Managed Services is authorized to provide support and implementation on all Avaya SMB and Enterprise solutions from data engineering to VoIP assessment to installation assistance. OUI's strategy is to complement the business partner's efforts by providing these services in support of the channel.

OUI and Multi-Tech Systems have teamed-up to assist end users who need help with installation and support for Multi-Tech FaxFinder®, MultiVOIP® GSM and CallFinder® GSM products. "Our support offer will help provide an avenue for resellers and partners to have Multi-Tech unified communications products installed," states Mike Burns, Vice President at OUI Managed Services. "This will be in a non-competitive environment since we do not sell direct to end users and will provide the opportunity for Multi-Tech and OUI to promote an easy method for installs with the goal of increasing sales."



Solution Benefits:

- Installation expertise for dealers without the investment of personnel and travel
- Professional installation for users from highly trained specialists
- Easy to order part numbers providing the convenience of ordering product and services jointly
- Problem resolution with single source expertise
- Continuing services for future requirements

Solution Components:

- Multi-Tech Systems FaxFinder fax server
- Multi-Tech Systems MultiVOIP GSM SIP-to-cellular gateway
- Multi-Tech Systems CallFinder GSM cellular gateway
- User supplied IP network
- User supplied non-DID telephone system
- User supplied analog DID service from telephony service provider (FaxFinder requirement)

“ Our support offer will help provide an avenue for resellers and partners to have Multi-Tech unified communications products installed. ”

- Mike Burns,
Vice President – OUI Managed Services

Multi-Tech FaxFinder Fax Server

The FaxFinder fax server is a turnkey solution that connects to an analog port(s) of a PBX capable of DID to DTMF conversion. It converts faxes to PDF or TIFF files allowing you to receive faxes wherever you are as e-mails and send faxes from any application that can print. The solution provides distributed faxing capabilities, over a WAN, from a corporate office to small remote offices as well as to field sales people. In addition, it provides secure, convenient faxing for LAN users offering a high degree of privacy for both the sender and recipient.

Model No.	Description
FF120	1-Port V.34 Fax Server
FF220	2-Port V.34 Fax Server
FF420	4-Port V.34 Fax Server
FF820	8-Port V.34 Fax Server

Multi-Tech MultiVOIP GSM SIP-to-Cellular Gateway

The MultiVOIP GSM SIP-to-cellular gateway routes voice from your internal network to a GSM connection. By integrating a GSM connection into your existing network, you can realize substantial savings on long distance toll charges. As an added benefit, the MultiVOIP GSM serves as a backup connection to remote VoIP sites in case of external Internet failure. By placing MultiVOIP GSM units at all facilities, you can direct your VoIP traffic over a cellular connection and do not need to route traffic to the PSTN. The MultiVOIP GSM gateway is available in a 2-port model, and maximizes the investments you've already made in your data and voice network infrastructure.

Model No.	Description
MVPGSM-2	2-Port SIP-to-Cellular Gateway

Multi-Tech CallFinder GSM Cellular Gateway

The CallFinder GSM cellular gateway enables small to medium sized businesses to take advantage of lower cost wireless networks to provide a substantial savings in their overall telephone bill. It connects to a PBX trunk line, PBX extension line, or a single PSTN line and routes incoming and outgoing calls through a GSM wireless network. Equipped with both FXS and FXO interfaces, the gateway offers a wide range of potential applications. When connected to a PBX or Key Telephone System, it converts an expensive PSTN-to-GSM call into a direct mobile-to-mobile call. When connected to an analog telephone, it can serve as the primary voice network for small remote offices or other locations that don't have a fixed line infrastructure. In addition, it can be used as an alternate route for voice communications in emergency situations. This solution provides affordable "peace-of-mind" and helps ensure a communications path by providing an alternate route for voice communications.

Model No.	Description
CF100FX2-G	1-Port GSM Cellular Gateway

About OUI Managed Services

OUI Managed Services provides professional service offerings direct to the reseller and in support of the Catalyst Telecom sales organization. These offers are focused on complementing the reseller business model while helping them achieve greater margins in their business. We provide the required resources so that the reseller can focus on other areas of the business.



For more information, contact:

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About Multi-Tech Systems

Multi-Tech Systems is an ISO 9001:2000-certified global manufacturer of award-winning Unified Communications and device networking products. Since 1970, Multi-Tech Systems has grown into a company with a worldwide reputation for reliable products of innovative design. This reputation is just as strong today. Our goal is to help our customers achieve a competitive advantage by providing solutions that return superior business results. New technologies, same focus: Connecting voice and data over IP networks. Multi-Tech is certified by the WBENC as a Women's Business enterprise, and by C-TPAT (Custom Services Trade Partnership Against Terrorism).

For more information call your Multi-Tech Systems sales representative or send an e-mail to quotes@partnerservicesinc.com. Include customer name, installation address and the selected Multi-Tech product.