

Keller Williams Realty

High Volume Distributed Faxing Solution for Mobile Agents

Keller Williams Realty®, the fifth largest real estate franchise firm in North America, was opening a new office with 75 real estate agents in Salt Lake City, UT. They were looking for an affordable fax server solution that would accommodate their new office. They turned to ENS, their communications network provider, and found that they could add distributed faxing to their PBX system giving their employees instant, flexible access to information anywhere, anytime. All for several thousand dollars less than a competitive fax server solution.

“Our client wanted an affordable fax server solution for outbound and inbound faxing with the ability to grow as needed,” explains Van Remington, IT Director of ENS. “We recommended connecting two 2-port FaxFinder fax servers to accomplish the job. The 2-port model provides two lines for higher volume fax traffic as well as simultaneous inbound/outbound faxing.”

The FaxFinder™ fax server is a turnkey desktop solution that connects to the analog ports of a PBX capable of DID to DTMF conversion. It converts faxes to TIFF files allowing users to receive faxes wherever they are as e-mails and send faxes from any application that can print. The solution provides their mobile agents with a quick and easy way to send and receive faxes. And, because the fax is sent directly to the user's e-mail box, the FaxFinder fax server offers a high degree of privacy for both the sender and recipient.

The faxes are routed directly to the desktop via the PBX system. When a call is received, the PBX converts the number into DTMF tones and sends it to the fax server. The fax server answers the call, receives the fax, converts it to a TIFF file, attaches it to an e-mail, and sends it to the correct recipient. Once received, users can view, print or forward the fax as an e-mail to another e-mail user.

“We like the FaxFinder fax server because of its easy to use interface,” explains Remington. “It's easy to install, easy to use and affordable for a small to mid-size office.”



FaxFinder

- Sends, receives and routes faxes to/from the desktop
- Receive faxes as e-mails and send from any application that can print
- Distributed fax solution for remote offices and field sales people
- Secure, convenient faxing for LAN users
- Completes unified messaging solutions

Keller Williams Agency,

Founded in 1983, Keller Williams Realty

Inc. is an international

real estate company

with more than

over 550 offices located across the U.S. and Canada. Keller Williams began franchising its offices in 1991, and is currently the fifth-largest U.S. residential real estate firm in North America.



ENS designs, builds, deploys, and manages voice (business phone systems/ VoIP systems)

and data networks

(LAN/WAN/Security) for small to mid-sized businesses. ENS was created exclusively for meeting the unique needs of small to mid-sized businesses.



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