

# Epin Technologies

## FaxFinder Pays for Itself Quickly

Epin Technologies (ETI) is a value-added reseller that specializes in network support and IT integration for corporate clients and data centers. Leveraging on their experience with LAN/WAN technologies, ETI provides highly effective consultancy services - involving knowledge and access to best-of-class products and vendors in the technology field. Recently, they have added the Multi-Tech FaxFinder™ fax server to their list of recommended solutions that can help any sized company increase performance and save money at the same time.

ETI had a multi-doctor clinic looking into purchasing five additional fax machines for scripts and labs. ETI instead recommended the FaxFinder FF200 fax server as an alternative to these new units as well as a replacement for their other seven fax machines.

“With the assistance of Multi-Tech’s tech support we successfully configured their Vodavi Digital PBX to interface with the FF200,” explains Ed Pine, Owner of ETI. “Within ten minutes of setting up the interface we were able to configure all twelve fax extensions within the FF200.”

The FaxFinder fax server is a turnkey desktop solution that connects to the analog port of a PBX capable of DID to DTMF conversion. It converts faxes to TIFF files allowing users to receive faxes wherever they are as e-mails and send faxes from any application that can print. The solution enables access to information from any location.

The FaxFinder fax server utilizes a 750K buffer to receive faxes. It can receive about 15 pages of text-based faxes (typically 50K per page) before it splits the fax into a second e-mail. The 2-port FaxFinder model provides two lines for higher volume fax traffic as well as simultaneous inbound/outbound faxing.

“The savings from purchasing five additional fax machines and dropping seven existing POTS fax lines more than paid for this unit,” said Pine. “The customer is in the process of purchasing additional DID lines so they can add another twenty users on the system.”

ETI will continue to recommend the FaxFinder fax server based on the customer successes that they have had. “The Multi-Tech name, quality of products, and two-year warranty means we can count on it to deliver,” said Pine.



## FaxFinder

- Sends, receives and routes faxes to/from the desktop
- Receive faxes as e-mails and send from any application that can print
- Distributed fax solution for remote offices and field sales people
- Secure, convenient faxing for LAN users
- Completes unified messaging package

## Epin Technologies has

considerable expertise & experience in designing, implementing and maintaining (troubleshooting) with IT networking technologies for corporate clients and data centers. Most of the company’s implementation experience is in the Ethernet environment - some major areas of work include implementing LANs for corporate clients & data centers, WAN connectivity (through leased lines, VSATs, VPNs) and working as a liaison with regulatory authorities (telecom - DoT, Internet - VSNL) for approvals. Epin Technologies offers full turnkey services on complete networks, workgroups, software installations, upgrades, and network & computer components.



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