

# CNET Networks UK

## FaxFinder: A Simple, Reliable Fax Solution

CNET Networks UK is an interactive media company that builds brands for people and the things they are passionate about. Their UK brands focus on business technology, personal technology and entertainment. With a commitment towards innovation, CNET Networks UK is always looking for a “better way” of doing business. As a result, they discovered the benefits of the FaxFinder® fax server.

The FaxFinder fax server is a turnkey desktop solution that connects to the analog port of a PBX capable of DID to DTMF conversion. It converts faxes to TIFF files allowing users to receive faxes wherever they are as e-mails and send faxes from any application that can print. The solution enables access to information from any location.

“We do not process many faxes but the ones we do are highly important,” explains Tim Omer, IS & Support Manager at CNET Networks UK. “What we were looking for was a simple and reliable fax solution that would link into our existing ShoreTel phone system. We found it with the FaxFinder fax server,” said Tim Omer.

Providing employees with their own individual fax number is easy. The PBX simply uses unused numbers from T1 or E1 lines. Then, when a fax call is received the PBX converts the number into DTMF tones and sends it to the fax server. The fax server answers the call, receives the fax, converts it to a PDF or TIFF file, attaches it to an e-mail, and sends it to the correct recipient. Once received, users can view, print or forward the fax as an e-mail to another e-mail user.

“With FaxFinder we were able to monitor incoming and outgoing faxes and customize the hardware to suit our different needs,” said Tim Omer. “The Multi-Tech FaxFinder is a feature packed solution that is simple to setup and maintain.”



## FaxFinder

- Sends, receives and routes faxes to/from the desktop
- Receive faxes as e-mails and send from any application that can print
- Distributed fax solution for remote offices and field sales people
- Secure, convenient faxing for LAN users
- Completes unified messaging package

**CNET Networks UK** is an interactive media company that builds brands for people and the things they are passionate about. Our UK brands

focus on  
business



technology, personal technology and entertainment; they include ZDNet.co.uk, silicon.com, atlarge.com, CNET.co.uk, CNET TV, GameSpot UK and SmartPlanet.com. CNET Networks UK also delivers one-to-one services through our direct marketing arm, CNET

Direct.

**For more information contact:**

CNET Networks

Telephone: 02070211000

Web: [www.cnetnetworks.co.uk](http://www.cnetnetworks.co.uk)