The FaxFinder® fax server is an all-in-one network attached appliance that delivers faxes to a recipient’s email inbox or network folder so they can be accessed via personal computer, laptop or mobile device, or printed on a network printer. Outbound faxes can be sent using a client software, web interface, or T.37 email-to-fax protocol.

Centralize fax operations to one location
Replace all legacy paper-based fax machines with one centrally located FaxFinder fax server.

Lower the cost of existing fax operations
The FaxFinder fax server eliminates most reoccurring costs associated with legacy paper-based fax machines and eliminates the need for expensive online subscription-based services.

Comply with industry-specific initiatives
HIPAA: The FaxFinder fax server helps hospitals, clinics, and other healthcare organizations meet information privacy and security mandates.

Sarbanes-Oxley (SOX): The FaxFinder fax server provides companies the tools to comply with the Sarbanes-Oxley Act for corporate accountability, internal governance, and information distribution.

Integrate fax into existing business applications
The FaxFinder Web Services API allows companies to integrate the FaxFinder with their existing business applications, automating the sending of faxes in accordance with existing business rules.

Interoperable with a wide range of telephony systems
The FaxFinder is successfully tested and approved for use with a wide range of telephone systems including Avaya, ShoreTel, and Mitel.

Applications
- Medical/dental offices (Electronic Medical Records)
- Real estate offices
- Mortgage companies
- Banks
- Insurance companies
- Transportation companies
- Construction companies

Receipt Method
- Secure
- Inexpensive
- Flexible

Executives
- CEO
- CFO
- COO

Departments
- Sales
- Accounting
- Procurement

Remote/Mobile Employees
- Field Sales
- Service
- Support

Recipients
- Email
- Shared Folder
- Mobile Email
## Specifications

| Models | FF240-IP-2  
|---|---|---|
| **IP Fax Server** | **FF240 / FF440 / FF840**  
| **Analog Fax Server** |
| **Pages per Day*** (inbound & outbound) | 2, 4, and 8 port models available | 2, 4, and 8 port models available |
| 2 Channel: 960  
| 4 Channel: 1,920  
| 6 Channel: 2,880  
| 8 Channel: 3,840 | Field upgradeable up to 24 ports using 8 or 16 port expansion module(s) | Field upgradeable up to 24 ports using 8 or 16 port expansion module(s) |
| **Connectors** | **FaxFinder**  
| (1) RJ-45 console serial port  
| (1) RJ-45 Ethernet port  
| (2) USB ports (inactive) | **FaxFinder**  
| (1) RJ-45 console serial port  
| (1) RJ-45 Ethernet port  
| (2) USB ports  
| RJ-11 line jacks (up to 8, depending on model) |
| **Expansion Module**  
| (1) USB ports  
| RJ-11 line jacks (8 or 16, depending on model) | **Expansion Module**  
| (1) USB ports  
| RJ-11 line jacks (8 or 16, depending on model) |
| **Memory (fax server)** | 1 GB RAM internal memory  
| 2 GB industrial compact flash | 1 GB RAM internal memory  
| 2 GB industrial compact flash |
| **Maximum File Upload Size (outbound faxes)** | 36 MB – Client Software, T.37 Email-to-fax, Web Services API  
| 48 MB – Web Interface | 36 MB – Client Software, T.37 Email-to-fax, Web Services API  
| 48 MB – Web Interface |
| **Document Attachment Types Supported (outbound faxes)** | .PDF, .PS, .TIF, .TIFF, .TXT – Client Software, T.37 Email-to-fax, Web Services API, Web Interface  
| Client Software (Microsoft Office, Print-to-fax) – No limitation. Selected documents are converted into .TIFF file format | .PDF, .PS, .TIF, .TIFF, .TXT – Client Software, T.37 Email-to-fax, Web Services API, Web Interface  
| Client Software (Microsoft Office, Print-to-fax) – No limitation. Selected documents are converted into .TIFF file format |
| **Maximum Connections via Web Interface** | 50 concurrent users | 50 concurrent users |
| **Fax Standards** | V.34, V.17, V.29, T.38, T.37, T.30 | V.34, V.17, V.29, V.27 ter, V.21, T.37, T.30 Annex A, T.30 Annex F |
| **Fax Rates** | 33.6K, 14.4K, 9600, 7200, 4800, 2400, 300 bps | 33.6K, 14.4K, 9600, 7200, 4800, 2400, 300 bps |
| **Compression** | M4 (T.4) | M4 (T.4) |
| **Physical Description (W x H x D)** | 9.1” x 1.9” x 6.1” (23.2 x 4.7 x 15.5 cm) | 15.4” x 1.9” x 6.1” (39.0 x 4.7 x 15.5 cm) |
| **Mounting** | 19” rackmount standard (brackets available separately) | 19” rackmount standard (brackets provided) |
| **Weight** | 2.6 lbs (1.2 kg) | 2 Port Models: 4.1 lbs (1.9 kg)  
| 4 Port Models: 4.2 lbs (2.0 kg)  
| 8 Port Models: 4.5 lbs (2.1 kg)  
| Expansion Modules: 8 lbs (3.5 kg) |
| **Power Requirements** | **FaxFinder**  
| Voltage Input: 100 to 240VAC (50/60 Hz)  
| Transformer Voltage: 12V (transformer provided) | **FaxFinder**  
| Voltage Input: 100 to 240VAC (50/60 Hz)  
| Transformer Voltage: 12V (transformer provided)  
| **Expansion Module**  
| Transformer Voltage: 9V (transformer provided) |
| **Operating Environment** | **FaxFinder**  
| -22° to +140° F (-30° to +60° C)  
| 20 to 90% RH (non-condensing) | **FaxFinder**  
| -40° to +176° F (-40° to +75° C)  
| 20 to 90% RH (non-condensing)  
| **Expansion Module**  
| -40° to +152° F (-40° to +67° C)  
| 20 to 90% RH (non-condensing) |
| **Storage Temperature** | -40° to +185° F (-40° to +85°C) | -40° to +185° F (-40° to +85°C) |
| **EMC Approvals** | FCC Part 15 Class A, EN 55022 Class A, EN 55024 | FCC Part 15 Class A, EN 55022 Class A, EN 55024 |
| **Safety Approvals** | UL/cUL 60950-1 ed. 2, IEC 60950-1 ed. 2, EN (2006 + am.11) | UL/cUL 60950-1 ed. 2, IEC 60950-1 ed. 2, EN (2006 + am.11) |
| **Telecom Approvals** | Not Required | 47 CFR Part 68, CS03, TBR21  
| Other countries also included | 47 CFR Part 68, CS03, TBR21  
| Other countries also included |
**Highlights**

**Enhanced Fax Features**
The FaxFinder fax server utilizes Super G3 V.34 fax speeds up to 33.6K bps, more than double the speed of V.17/14.4K bps fax. Support for error correction mode (ECM) ensures error free faxing. Onboard fax queuing allows faxes to be queued on the server without needing the client to remain connected until the fax is sent. Non-volatile memory allows queued faxes and log information to be preserved in the event of a power failure or system reboot.

**Turnkey Solution**
The FaxFinder fax server is an all-in-one network-attached appliance that includes:
- Hardware: Onboard storage and processing for sending and receiving faxes
- Client Software: Software that allows faxes to be send from an individual’s PC
- Administrative Software: Controls that configure the hardware and determine how faxes are routed
- Web Services API: Open source API for integrating FaxFinder with existing third-part applications

**Sending Faxes**
The FaxFinder fax server allows users to send faxes electronically and in a number of ways:
- Client Software: Loaded onto individual Windows-based PCs and allows faxing from Microsoft® Office 2003/2007 applications and other software programs
- Web Interface: Log into FaxFinder using web browser (operating system independent)
- T.37 Email-to-fax Protocol: Send fax from any SMTP client (operating system independent)

**Receiving Faxes**
The FaxFinder fax server receives incoming faxes, converts them into a PDF or TIFF file, and then routes them according to the FaxFinder routing table. Faxes can be route in three ways:
- Email: Fax is attached to an email and forwarded to individual’s email inbox
- Network Folder: Fax is placed in network attached folder
- Network Printer: Fax is placed in the print queue and printed on a network shared printer

**Network Administration and Management**
As a network-attached appliance, the FaxFinder fax server includes a number of tools that help simplify the set-up and configuration process:
- Add and manage users using Active Directory
- Manage the FaxFinder remotely using SNMP
- Establish fax routing rules
- Archive inbound and outbound faxes to a shared drive
- Review server status and update firmware

**Integrates with Third Party Applications**
The FaxFinder allows third parties to develop software that supports the FaxFinder through XML-based web services API. The open-source API ensures compatibility with almost any application, running on any operating system, based on XML over an HTTPS connection.

**Interoperability**
The FaxFinder fax servers are compatible with a wide range of telephony systems, including Avaya, ShoreTel, Mitel, Panasonic and other leading manufacturers. For a complete list of compatible telephone systems and application notes, visit www.multitech.com/ff/interoperability.go.

**Scaleable**
Analog FaxFinder fax servers can scale by 8 or 16 ports based on current or future fax requirements.
Services & Warranty
Multi-Tech’s comprehensive Support Services programs offer a full array of options to suit your specific needs. These services are aimed at protecting your investment, extending the life of your solution or product, and reducing total cost of ownership. Our seasoned technical experts, with an average tenure of more than 10 years, can walk you through smooth installations, troubleshoot issues and help you with configurations. Products include a 2-year warranty that can be extended up to 5 years via Multi-Tech’s Extended Warranty program, which offers the convenience of Overnight Service* for optimal uptime.

Extended Warranty & Overnight Services
To give you peace-of-mind and protect your investment, our Extended Warranty Service Plans ensure your Multi-Tech products are covered for 1, 2, or 3 years beyond the manufacturer’s warranty with an optional Overnight Service plan*.

Installation Support
Multi-Tech’s Installation Support Service delivers priority service with the ability to work one-on-one with an experienced Multi-Tech technical support engineer, to guide you through the installation process for our products.

Technical Support Services
At Multi-Tech, we’re committed to providing you personalized attention and quality service while providing you a quick response to your product support needs. We have several options of support for you to choose from.

For additional information on Support Services as well as other service offerings, please contact your Multi-Tech representative or visit www.multitech.com/support.go.

* Overnight replacement service is currently available for U.S. customers.

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FaxFinder IP Fax Server

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>FF240-IP-2</td>
<td>2-Channel IP Fax Server (includes North American power cord)</td>
<td>US</td>
</tr>
<tr>
<td>FF240-IP-2-EU</td>
<td>2-Channel IP Fax Server (includes European power cord)</td>
<td>Euro</td>
</tr>
<tr>
<td>FF240-IP-2-GB/IE</td>
<td>2-Channel IP Fax Server (includes Great Britain/Ireland power cord)</td>
<td>GB/IE</td>
</tr>
<tr>
<td>FF240-IP-UPGRADE-2</td>
<td>2-Channel IP Fax Server Upgrade</td>
<td>Global</td>
</tr>
<tr>
<td>FF240-IP-2-BRACKETS</td>
<td>Mounting Brackets for Rack-Mount Applications</td>
<td>Global</td>
</tr>
</tbody>
</table>

FaxFinder IP models include fax server, universal power supply, region-specific power cord, RJ-45 serial cable, and RJ-45 Ethernet cable. Rack-mount brackets available separately.

FaxFinder IP-UPGRADE-2 includes one license upgrade code (2-channels) and redemption instructions. (up to 3 upgrades per FF240-IP-2 server)

FaxFinder Analog Fax Server

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>FF240</td>
<td>2-Port Analog Fax Server (includes North American power cord)</td>
<td>US</td>
</tr>
<tr>
<td>FF240-EU</td>
<td>2-Port Analog Fax Server (includes European power cord)</td>
<td>Euro</td>
</tr>
<tr>
<td>FF240-GB/IE</td>
<td>2-Port Analog Fax Server (includes Great Britain/Ireland power cord)</td>
<td>GB/IE</td>
</tr>
<tr>
<td>FF440</td>
<td>4-Port Analog Fax Server (includes North American power cord)</td>
<td>US</td>
</tr>
<tr>
<td>FF440-EU</td>
<td>4-Port Analog Fax Server (includes European power cord)</td>
<td>Euro</td>
</tr>
<tr>
<td>FF440-GB/IE</td>
<td>4-Port Analog Fax Server (includes Great Britain/Ireland power cord)</td>
<td>GB/IE</td>
</tr>
<tr>
<td>FF840</td>
<td>8-Port Analog Fax Server (includes North American power cord)</td>
<td>US</td>
</tr>
<tr>
<td>FF840-EU</td>
<td>8-Port Analog Fax Server (includes European power cord)</td>
<td>Euro</td>
</tr>
<tr>
<td>FF840-GB/IE</td>
<td>8-Port Analog Fax Server (includes Great Britain/Ireland power cord)</td>
<td>GB/IE</td>
</tr>
</tbody>
</table>

FaxFinder analog models include fax server, universal power supply, region-specific power cord, RJ-45 serial cable, RJ-45 Ethernet cable, RJ-11 phone cables, and rack-mount brackets.

FaxFinder Expansion Modules

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>FFEX8</td>
<td>8-Port V.34 Fax Expansion Module (includes North American power cord)</td>
<td>US</td>
</tr>
<tr>
<td></td>
<td>(includes North American power cord)</td>
<td>Euro*</td>
</tr>
<tr>
<td></td>
<td>(includes North American power cord)</td>
<td>GB/IE*</td>
</tr>
<tr>
<td>FFEX16</td>
<td>16-Port V.34 Fax Expansion Module (includes North American power cord)</td>
<td>US</td>
</tr>
<tr>
<td></td>
<td>(includes North American power cord)</td>
<td>Euro*</td>
</tr>
<tr>
<td></td>
<td>(includes North American power cord)</td>
<td>GB/IE*</td>
</tr>
</tbody>
</table>

FaxFinder expansion models include universal power supply with NAM power cord, USB cable, RJ-11 phone cables, mounting brackets and screws.
* European power cords available separately.

Produced in the U.S. of U.S. and non-U.S. components. Features and specifications are subject to change without notice.

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