Verizon Wireless 1xRTT CDMA Activation Procedure for "C1" Devices

Modem Activation for Verizon Wireless Networks

To activate the Multi-Tech modem on the Verizon Wireless Network, perform the following procedure.

**Warning:** Do not reset or power off the modem during activation.

1. Confirm an account is setup for the Verizon Wireless Network.
2. Connect to the radio via the communications port (telnet, serial, USB, etc.) See user guide for preferred method.
3. For MTSMC or MTCMR units with -IP and –GP on the model number, enter the following commands in this order first:
   AT&W
   AT+WOPEN=0
4. Confirm that the modem is registered to the Verizon Wireless Home network, enter: AT+CREG?
   If the modem is registered on the Home Network it should respond with:
   +CREG: 0, 1
   **Note:** First time activation may not work if the modem is roaming (CREG: 0,5).
5. Start your Over-the-air Service Programming (OTASP) session, enter: ATD*22899;
   **Note:** Ensure there is a semi-colon “;” after the dial string entered above, or the call made will be a circuit-data call. The following messages will display:
   +WOT1: “Programming in Progress”
   +WOT2: “Programming Successful!”
   OFFLINE
6. For MTSMC or MTCMR units with -IP and –GP on the model number, enter the following command when finished: AT+WOPEN=1.

The modem is now activated with updated PRL, MAM, and MDN information. Any subsequent provisioning can be either on Verizon Wireless Home or Roaming Networks.

**Warning:** Before removing power or resetting the modem, you must enter AT+CFUN=0 each time. Wait for the modem response of +WIND:10. Now, you can correctly power off or reset your modem.

Contacting Multi-Tech Systems

If you have any questions or problems, contact Multi-Tech Technical Support by opening a support case.